



# eSupplierConnect - new password management features

2021/04/14

In this Quick Reference guide you will find a summary of the new features that are accessible from the user authentication page of eSupplierConnect Portal.

- **Forgot your password?**

This feature will take you to the new "The user account management landing page" which allows you to reset your password.

- **Ask a new password (reset)**

This feature will allow you to login with a temporary password sent to your registered email address in the portal. You will be prompted to set a new password following Stellantis password requirements.

**Forgot your password?**

Connect to <https://esupplierconnect.com> and click on “LOGIN” button



We are a global automotive group engaged in designing, engineering, manufacturing, distributing and selling vehicles, components and production systems worldwide through 102 manufacturing facilities and 46 research and development Centers (Excluding facilities relating to Magneti Marelli). We have operations in more than 40 countries and sell our vehicles directly or through distributors and dealers in more than 135 countries. We design, engineer, manufacture, distribute and sell vehicles for the mass-market under the Abarth, Alfa Romeo, Chrysler, Dodge, Fiat, Fiat Professional, Jeep, Lancia and Ram brands and the SRT performance vehicle designation. For our mass-market vehicle brands, we have centralized design, engineering, development and manufacturing operations, which allow us to efficiently operate on a global scale. We support our vehicle shipments with the sale of related service parts and accessories, as well as service contracts, worldwide under the Mopar brand name for mass-market vehicles. In addition, we design, engineer, manufacture, distribute and sell luxury vehicles under the Maserati brand. We make available retail and dealer financing, leasing and rental services through our subsidiaries, joint ventures and commercial arrangements with third party financial institutions. In addition, we operate in the components and production systems sectors under the Teksid and Comau brands.



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By clicking on “Forgot your password?” button, you will be redirected to the new *the user account management hub page*



- **Step 1:** you can insert your own eSupplierConnect userID and click on “NEXT”



### Provide your Corporate User-ID or your Corporate Google Account

Next

Go to North America Password Wizard (Suppliers excluded)

- **Step 2:** click on “Reset forgotten password”



Choose a recovery option

**Change The Current Password**

Use this option if you remember your current Corporate User-ID password. After the login you will be able to change the password of a single Account or set the same password for all your Accounts

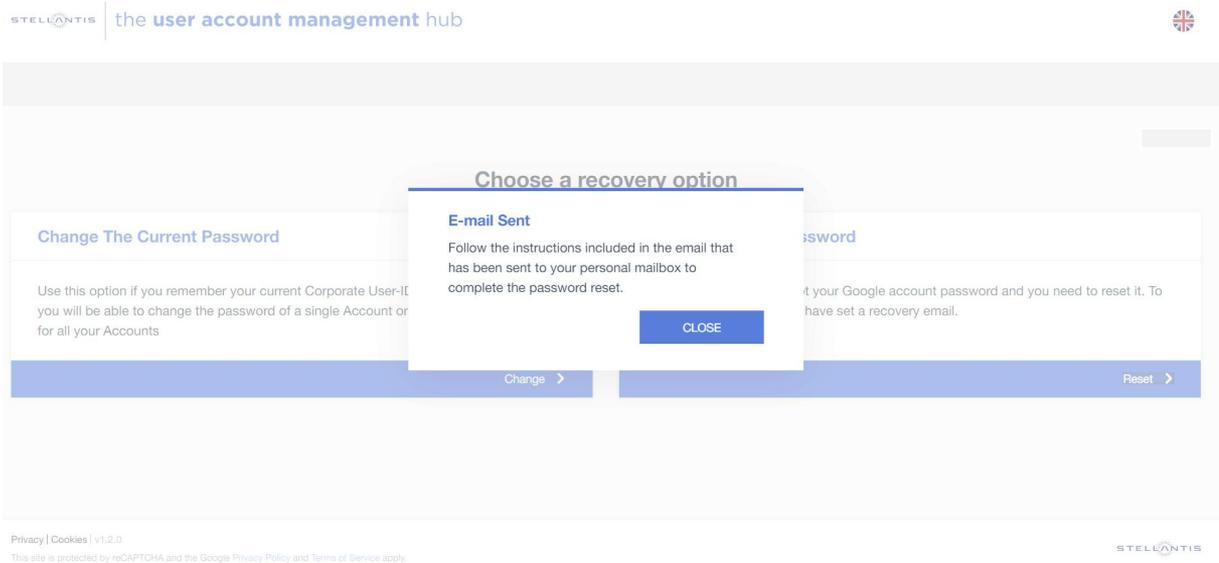
Change >

**Reset Forgotten Password**

Use this option if you have forgotten your User-ID password. To use this option you must have set up a recovery email. To use this option you should have set a recovery email.

Reset >

- **Step 3:** the system will inform you that an email has been sent to your registered email address in the portal



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### Choose a recovery option

**Change The Current Password**

Use this option if you remember your current Corporate User-ID. You will be able to change the password of a single Account or for all your Accounts

**E-mail Sent**

Follow the instructions included in the email that has been sent to your personal mailbox to complete the password reset.

**Reset your Google account password**

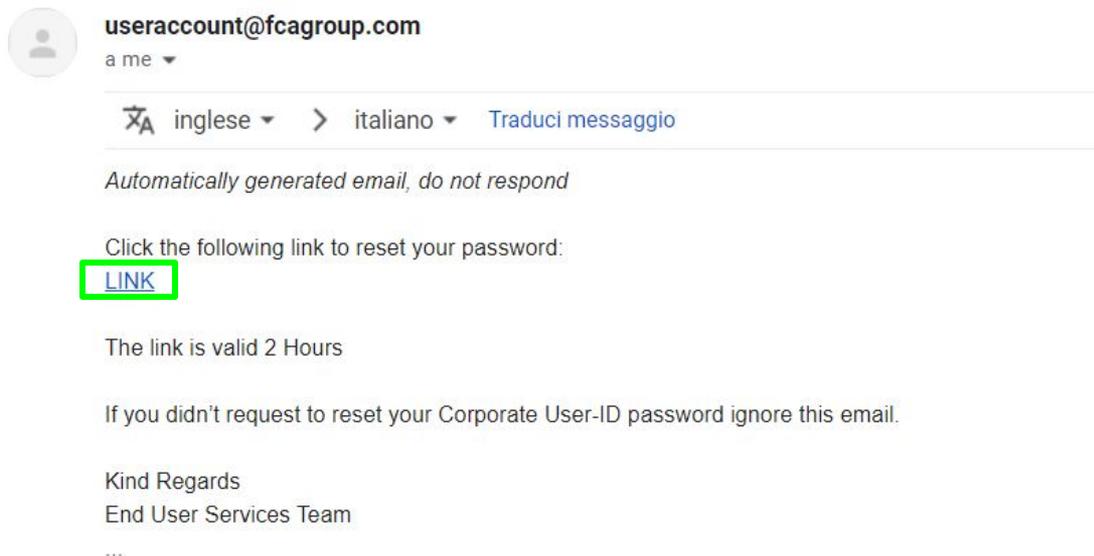
Use this option if you have set your Google account password and you need to reset it. To complete the password reset, you must have set a recovery email.

Change > | Reset >

Privacy | Cookies | v1.2.0  
This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

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- **Step 4:** you will receive an email notification from *useraccount@fcagroup.com*
- **Step 5:** click on the “LINK” you will find in the email



- **Step 6:** you can set your own new password



## Insert your new password

 The password must follow the rules shown below.

### Fill in the form below

New password 

Confirm password 

### Password Policy

- Password must contain at most 3 characters of the user's name or surname
- Password must contain at most 2 characters of the User-Id
- Should be at least 8 characters long

#### Must contain at least 3 of the following

- Numbers (0, 1, 2, 3, 4, 5, 6, 7, 8, 9)
- Lowercase characters (a, b, c, ...)
- Special characters (-!@#\$%^&\*.\_+~\|{}|:;'"<>.,?)
- Uppercase characters (A, B, C, ...)

For higher safety, password must be **different from the last 10 previously used.**

- Step 7:** You can go to <http://www.esupplierconnect.com>, click on “LOGIN” and insert the new password to access to the portal



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**ASK A NEW PASSWORD (reset)**

Connect to <https://esupplierconnect.com> and click on “LOGIN” button



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By clicking on “[Ask a new Password \(Reset\)](#)” button, you will be redirected into eSupplier anonymous page, where will be asked to insert both UserID and registered email address



- **Step 1:** You should insert your eSupplierConnect userID and your registered email address in the portal
- **Step 2:** Click on “Next Step”
  
- **Step 3:** a message will appear informing you that a verification code has been sent to your registered email address in the portal

Password Self Reset

**Welcome to eSupplier password Self-Reset**

If you do not remember your user ID, please refer to “Forgot your User ID?” in login form.

Insert your User ID and your email address.

If you don't remember your email, please contact the Root Admin of your organization

Notice: All the fields in red (\*) are mandatory.

User ID:\*

eMail Address:\*

[Next Step ▶](#)

Password Self Reset

 New verification code sent to your mail address.please click on "Enter Verification Code".

**Welcome to eSupplier password Self-Reset**

If you do not remember your user ID, please refer to “Forgot your User ID?” in login form.

Insert your User ID and your email address.

If you don't remember your email, please contact the Root Admin of your organization

Notice: All the fields in red (\*) are mandatory.

User ID:\*

eMail Address:\*

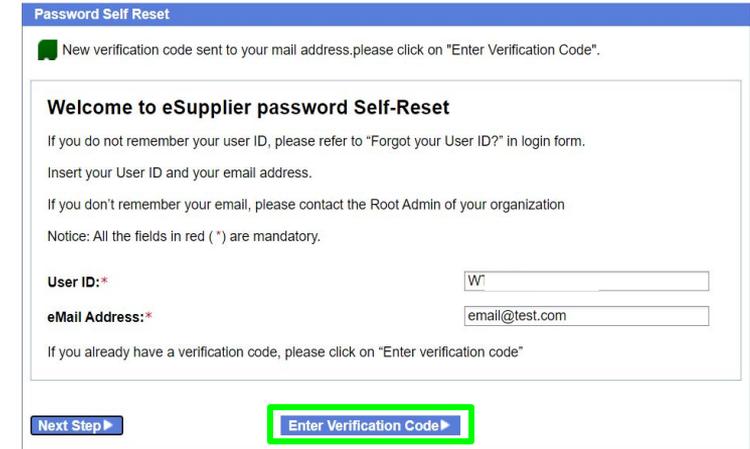
If you already have a verification code, please click on “Enter verification code”

[Next Step ▶](#) [Enter Verification Code ▶](#)

- **Step 4:** you will receive the email notification from *no-reply@esupplierconnect.com* with the verification code.



- **Step 5:** you need to click on “Enter Verification Code” button



- **Step 6:** you need to insert the verification code received via email
- **Step 7:** you need to click to “Submit”
  
- **Step 8:** you will receive the email notification from *no-reply@esupplierconnect.com* with the new temporary password

**Password Self Reset**

**Welcome to eSupplier password Self-Reset**

Please enter valid verification code

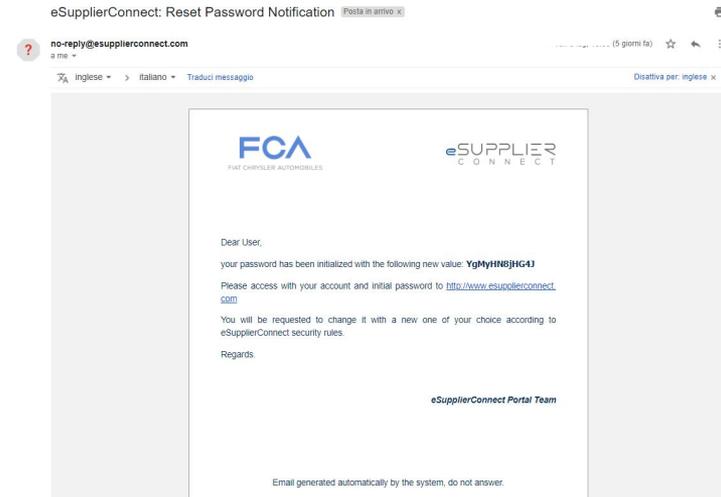
Notice: All the fields in red (\*) are mandatory.

User ID:

eMail Address:

Verification Code:

[← Back](#) [Submit](#)



- Step 9:** You can go to <http://www.esupplierconnect.com>, click on “LOGIN” and insert the temporary password received via email.



- Step 10:** after the login the system will request you to set your own new password

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